

## Two-Way Street

### Communicating with Your Massage Therapist

Sharron Leonard

People get massages for a variety of reasons. Perhaps you're seeking stress relief from the weekly work commute or your wanting to cleanse your body of toxins. Or maybe massage is helping you recover from a sports injury or surgery. Whatever your reasons, it's absolutely important that you explicitly communicate to your therapist the reason you made the appointment. Otherwise you run the risk of not getting what you want.

In addition to explaining any wellness requirement, you also need to clarify your comfort needs during the session so that you feel completely at ease. Most practitioners work to create an appropriate environment with elements

### The Body

Sandy Anderson, owner of Relaxing Moments Massage in Reno, Nevada, asks at the beginning of each appointment, "What is the focus of our session today?" -- whether it's the client's first or 21st appointment with her. The therapist needs to know your wellness context. Even if she has your health history, circumstances -- and bodies -- are always changing. Perhaps you were traveling for the last two months spending significant time in cramped seats on airplanes. Maybe you're training for a marathon race, logging numerous miles each week. Or, a more likely scenario, you're stressed and

*Healing is a matter of time, but it is sometimes also a matter of opportunity.*

-Hippocrates

#### Office Hours and Contact

#### The Lighter Touch

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Be sure to let your practitioner know if you need any adjustments during the massage.

such as the temperature, music, aromatherapy, and table setting. But if anything makes you uncomfortable, feel free -- or rather, feel responsible -- to say as much. Your therapist is as interested as you are in making sure you get what you want from the massage, and building a communicative partnership is key. Remember, communication is a two-way street.

feeling emotionally tapped out.

Furthermore, it's important she or he knows about your massage preferences that just make your massage more pleasurable, such as getting extra work on your feet or ending the session with a face massage. Perhaps it's important to

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you to have the therapist "stay connected" by keeping her hands on you rather than, for example, going from your feet to your shoulders. By simply letting her or him know of any such information can vastly improve your session.

## The Setting

"I have designed my treatment room to offer a basic comfort level based on my professional experience," Anderson says. "But I need the client to tell me if something is not to her liking. For example, I have provided a small fountain that I thought provided soothing background sounds, but two of my clients have requested that it be turned off because it made them feel as though they needed to run to the restroom."

One important amenity issue that should be discussed by the client and the therapist is massage-table comfort. "I use a heated table covered with a sheet and a blanket because as the active therapist I need the room temperature lower than what is comfortable for the client," Anderson says. "Then I ask the client what adjustments she might want me to make." Even if your therapist doesn't specifically ask about the temperature, background sounds, aromas or whatever other subtle amenities in the room, if there's something that's making your massage less than great, be sure to discuss it with your practitioner.

## The Conversation

Conversation can sometimes be a point of contention. Because some clients like to talk during a session while others prefer silence, Anderson believes it's up to the client to dictate this aspect. She does not inhibit talking nor does she initiate conversation if the client is silent. If you want to tactfully make certain your therapist is not overly conversational, it is appropriate to say something like, "You will find that I am not very talkative. I just like to totally relax during this time." While your practitioner may communicate aspects of the massage, don't necessarily take this for her trying to make conversation.

Angie Parris-Raney, owner of Good Health Massage Therapy in Littleton, Colo., believes it's very important for the therapist to explain her actions so the client is not surprised. "Whether I'm easing a first time massage client's apprehension by explaining I will only be uncovering one part of the body at a time or I'm doing a rehabilitation treatment for injury, illness or surgery, I have learned from experience the client wants detailed information on what is going to happen," Parris-Raney says. "It is also helpful if she tells me how she feels about what I am doing. Is the stroke too deep or too light? Does she want me to use a slower or faster pace?" If you are unclear about an expectation or a procedure, even if it is something as simple as, "Where is the safest place to put my jewelry?" feel free to ask.

Massage client Andrea Scott explains her

frustration with one massage session where she wishes she'd been more vocal. "I like deep tissue massage, and the practitioner was giving me a very light Swedish massage," she says. "I just didn't feel like I was getting anything out of it and found myself looking forward to the session just being over. For some reason, I thought it would be rude to say anything, but in retrospect, I'm sure she would've appreciated it." Instead, notes Scott, she left disappointed and the massage therapist never had a chance to address the issue.

Your goal as the client is to get what you are specifically seeking in each session. Your practitioner wants the experience to meet your expectations and will appreciate you verbalizing your wellness requirements and personal comfort needs. Your massage therapist is your partner for healthy living, but you need to speak up.



Discussing issues with your massage practitioner before and after your session is beneficial.

# De-stressing the Commute

## Turning Road Rage into Road Sage

The average American commuter spends an hour a day driving to and from work. During this stressful, stop-and-go time, it's likely that blood pressure increases, adrenaline begins pumping, and muscles constrict and tighten. By the time you get home, you're wiped out and grumpy, and you have less to offer to those you come home to. If this sounds familiar, recognize that you have the power to reduce commuter stress. Here are a few tips to make your commuter time contribute to -- rather than detract from -- your life.

- Employ adjustable back cushions, pillows, wedges, and lumbar supports for a more comfortable commute. For more information, check out [www.relaxtheback.com](http://www.relaxtheback.com).

- To successfully sidestep the late-afternoon slump often caused by the stress hormone cortisol, keep some healthy snacks within arms reach. Celery, string cheese, water, and nuts -- especially almonds -- are good options for the drive home.

- Borrow books-on-tape/CD from the library. Consider purely entertaining novels to ease the intensity of your drive.

- Learn a foreign language. Libraries also loan out these types of tapes and CD, too.

- Use your commute as an opportunity for spiritual or emotional growth. When stressing about a traffic jam, remind yourself that it's completely out of your control. Remember, attitude is everything.

- Practice breathing. When stress occurs, breathing becomes shallow and constricted. Taking full, deep breaths gives the body more oxygen, helping to regulate physical and mental function. Exhaling fully releases tension and built up toxins.

For more ideas on achieving calm in a busy world, consider reading *Serenity to Go: Calming Techniques for Your Hectic Life* (New Harbinger Publications, 2001) by Mina Hamilton.



**Creativity goes a long way on your commute.**

# Somatic Semantics

## What Exactly is CAM?

Complementary and alternative medicine (CAM) refers to healing modalities that don't fall into conventional Western medical philosophy, including bodywork, acupuncture, herbology, homeopathy and mind/body techniques. CAM is becoming a more familiar term as approximately 125 million Americans suffering from chronic illness -- arthritis, back pain, hypertension, and depression -- look for solutions that conventional medicine can't provide.

"Complementary" modalities are used together with conventional medicine, such as utilizing aromatherapy to lessen a patient's discomfort following surgery. "Alternative" modalities are used in place of conventional medicine, such as

using herbs to treat stomach upset rather than taking pharmaceuticals. And the merging of alternative and conventional medicine is referred to as "integrative medicine," connoting the idea of combining the best of both healing philosophies.

CAM is continually gaining the respect of the Western medical system, as indicated by the nearly 100 medical schools now offering courses in alternative therapies. The University of Arizona is an exceptional model of such a school, offering the nation's only postgraduate, two-year Program in Integrative Medicine (PIM). Founded in 1994, PIM is designed to teach small groups of physicians how to integrate holistic modalities into their practices.

These doctors are committed to a fundamental redesign of medical education including such principles as:

--Appropriate use of conventional and alternative methods to facilitate the body's innate healing response;

--Consideration of all factors that influence health, including mind, spirit, and community;

--A philosophy that neither rejects conventional medicine nor accepts alternative medicine uncritically.

For more information and research about CAM, visit the nonprofit Alternative Medicine Foundation's website, [www.amfoundation.org](http://www.amfoundation.org).

*Happiness  
comes of the  
capacity to feel  
deeply, to enjoy  
simply, to think  
freely, to risk  
life, to be  
needed.*

-Storm Jameson

For more information about massage or to browse resources available online please go to our massage links page and click on the banners.

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## The Lighter Touch

Nashville, TN



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